

## CaIVCP APPLICATION MAXIMUM

The maximum reimbursement per application is \$63,000.

## WHO IS ELIGIBLE FOR VICTIM COMPENSATION?

Applications for compensation must meet CaIVCP eligibility requirements before payments can be made. CaIVCP can help victims of qualifying crimes such as:

- Assault
- Child Abuse
- Domestic Violence
- Drunk Driving
- Elder Abuse
- Hate Crimes
- Homicide
- Human Trafficking
- Online Harassment
- Robbery
- Sexual Assault
- Stalking
- Vehicular Manslaughter

CaIVCP cannot pay for expenses incurred while a person is on parole, probation or post-release community supervision for a violent felony, incarcerated or required by law to register as a sex offender.

For more information, visit our Who's Eligible page at: [www.vcgcb.ca.gov/victims/eligibility.aspx](http://www.vcgcb.ca.gov/victims/eligibility.aspx)

## WHERE CAN A VICTIM GO FOR LOCAL HELP?

Victim Witness Assistance Center advocates throughout the state work with CaIVCP to assist victims in applying for compensation and navigating the criminal justice system. Visit our Local Help page at:

[www.calvcp.ca.gov/localhelp.aspx](http://www.calvcp.ca.gov/localhelp.aspx)

## PROVIDER REIMBURSEMENT INFORMATION

As the payer of last resort, CaIVCP reimburses crime-related expenses that are not fully paid by insurance companies or other sources. CaIVCP will correspond with providers to verify benefits and coordinate payments.

For more information, required forms and frequently asked questions, visit our Providers page at:

[www.vcgcb.ca.gov/providers/](http://www.vcgcb.ca.gov/providers/)



## MEDICAL EXPENSES

CaIVCP can help pay for medical expenses that are the direct result of a crime, including, but not limited to:

- Hospitalization, physician's services, surgery, ambulance transportation and prescriptions
- Medically necessary items such as wheelchairs, walkers, eyeglasses, hearing aids, dentures and prosthetic devices that are lost, stolen or broken during the crime or that become necessary due to the crime
- Complementary and alternative medicines such as chiropractic treatment, acupuncture, biofeedback, holistic medicine, massage therapy and music therapy may be combined for a total of five sessions without authorization. An additional 15 sessions may be allowed when recommended by a medical physician.

## MEDICAL BILLS

Medical bills must be submitted on a Centers for Medicare & Medicaid Services (CMS) 1v500 or 1450 form and contain the following information:

- Patient's name and address
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and procedure)
- Billed amount
- Provider's license number, Federal Tax Identification Number (FEIN or SSN),\* business address, telephone number, signature or signature stamp and billing date
- CaIVCP Application ID

## MEDICAL REIMBURSEMENT RATES

Generally, medical expenses are paid at the Medicare rate. Contact CaIVCP for current medical rates and limitations.

\* Federal Employer Identification Number or Social Security Number

## DENTAL SERVICES

CaIVCP can help pay for dental expenses that are the direct result of a crime, including, but not limited to:

- Repair or replacement of broken or damaged teeth and dentures
- Temporomandibular (TMJ) disorders
- Diagnostic x-rays
- Prescriptions

## DENTAL BILLS

Dentists must submit bills on an American Dental Association (ADA) dental claim form and must contain the following information:

- Patient's name and address
- Date(s) of service
- Type(s) of service(s) provided (diagnosis and procedure)
- Billed amount
- Provider's license number, Federal Tax Identification Number (FEIN or SSN),\* business address, telephone number, signature or signature stamp and billing date
- CaIVCP Application ID

## DENTAL REIMBURSEMENT RATES

CaIVCP pays 75 percent of the amount billed (subject to review of usual and customary rates). Pre-authorization for dental services is possible. Call **800.777.9229** for more information.





# MEDICAL AND DENTAL PROVIDER INFORMATION



## CALIFORNIA VICTIM COMPENSATION PROGRAM

Established in 1965, the California Victim Compensation Program (CalVCP) is a state program dedicated to providing reimbursement for many crime-related expenses to eligible victims who suffer physical injury or the threat of physical injury as a direct result of a violent crime.

This pamphlet provides information to assist qualified medical and dental providers in obtaining compensation for services to crime victims.

## CaIVCP California Victim Compensation Program

P.O. Box 3036  
Sacramento, California 95812-3036

800.777.9229  
info@vcgcb.ca.gov  
www.calvcp.ca.gov

Deaf and hard of hearing:  
Please call the California Relay Service at 711.



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